



Purchase Order Customization and Ship Time Improvements

Several changes have been made that will impact your operations and are now in effect.

Email communication was sent to every vendor on Aug. 30, 2019 informing you of the following operational changes:

- POs are now issued earlier in the day - 6:00 AM EST / 3:00 AM PST
- Recurring PO schedules moved to be standard for Zulily vendors. POs will be created Monday, Wednesday, Friday regardless of event end time.
- New standardized PO to ship timelines are enacted.

Frequently Asked Questions

Q: Why have these changes gone into effect?

A: These changes were made across our entire company in effort to lower the amount of time it takes for your product to arrive on the customer's doorstep. With the holiday season soon approaching we want to set you and our customers up for success. Early adaption to these changes will result in a later holiday cutoff date allowing additional sales. These changes will allow you to receive the customer orders earlier in the day, providing additional time to process.

Q: Will my Purchase Orders be charged late fees under these new PO to ship timelines?

A: Chargebacks will be applied based off previous PO to Ship timelines through 2019.

Q: Can I switch back to the old PO schedule, POs at end of event?

A: Unfortunately, no, this PO schedule structure is the new Zulily standard to best deliver to customers. *If you still have questions/concerns, please communicate them specifically to your vendor account manager.*

Q: Will this affect my payments?

A: No, payments will not be affected by this transition.